

AQUATREK2 SADA 5 - 8 STEP SYSTEM INSTRUCTIONS

NOTE: Please read these instructions in their entirety before you begin your assembly. (it really helps)

To begin, find the location of the pool where the unit was measured for. Unpack all components from the shipping carton and identify each item. If you are missing any item, please call customer service toll free at 800-726-8620. Also contact customer service if any of your necessary pieces have been damaged in shipment to your location. If anything was damaged in shipment, a new piece will be sent to you as soon as possible.

Step 1: Stand rails up with Holes A, B, and C side up and approximately 30" apart from each other. See Assembly Photo 1. All assembly of your unit should be done on the cardboard shipping carton to prevent scratching the unit.

Step 2: Attach the platform with the provided 3/8" x 4 1/2" bolts, flat washers, lock washer and nuts. The platform should have the ears facing down as shown in Photo 1 and with Caps up in Photo 2. Platform carriage bolts go in the labeled HOLE A in Assembly Photo 2 .

****Please see page 2 for bolting assembly Addendum page.**

NOTE: DO NOT OVERTIGHTEN YOUR BOLTS!

Step 3: Install Treads - **NOTE:** Treads are labeled T-1 through P- 8. Start with the top tread T-1 or lowest tread number which is placed after the installed platform. Attach the walking surface down, with the yellow non-skid down and away from the platform as shown in photo 2. Bolt tread T-1 to side rails at holes labeled HOLE - B and HOLE - C as seen in photo 2.

Using a 3/8" x 3" carriage bolt, washer at Hole-B, then lock washer and nut on inside of rail. Swing tread forward to align pre-dilled holes to rail Hole-C in Photo 2. and attach with same hardware and process.

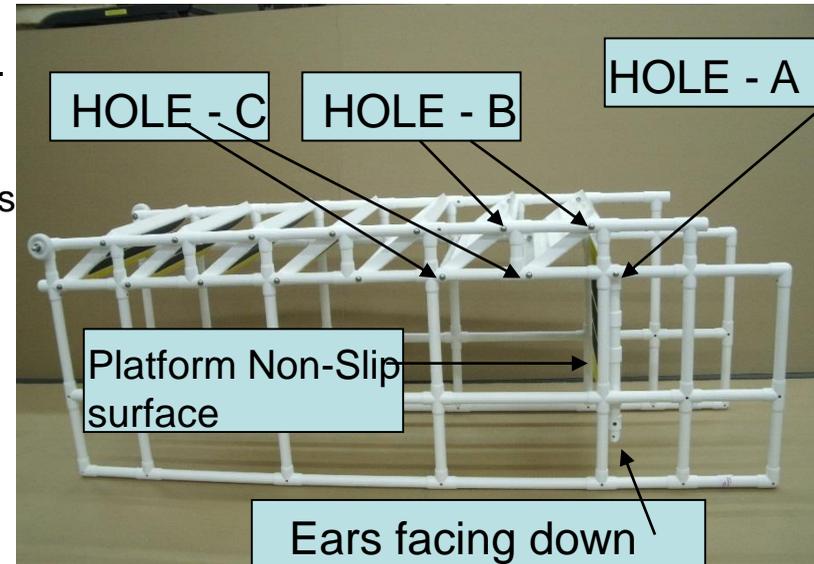


Photo 1

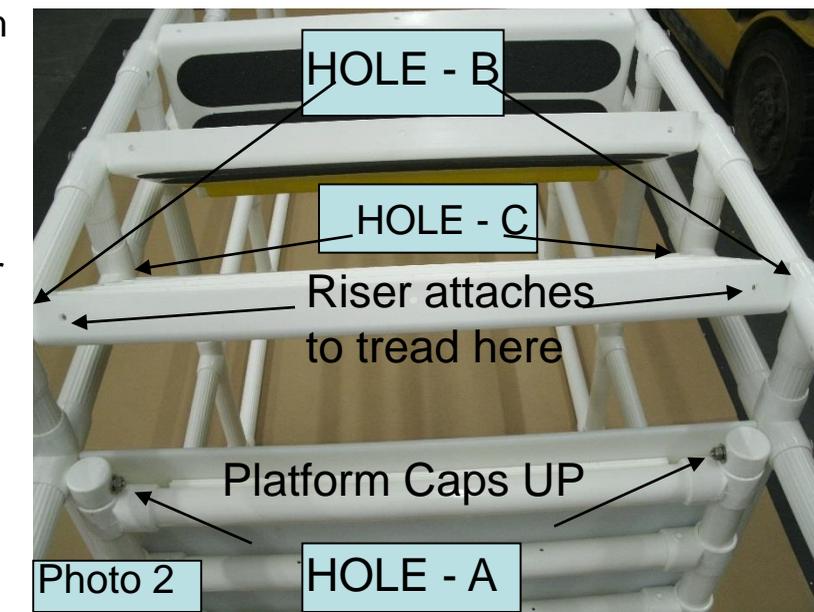


Photo 2

Step 4: Attach all treads as described in Step 3 by continuing down the rest of the unit as shown in Assembly Photo 3. Loosely Tighten each tread as go, fully tighten after all treads and riser plates are installed. Tip: 9/16" deep well socket works best. The carriage bolts will sink in when tightened. you will be working from the top of the unit at the platform, to the bottom of the unit where the 2-inch wheels will later be placed.

Step 5: Now install the 8" and 2" wheels on your unit as directed. See Assembly Photos. On each side of unit:

5a) For the 8" wheel, find the half-inch (1/2") hole in the bottom of the rail, **just behind the pipe fitting joint behind the first tread.**

5b) Slide 1 flat washer onto the hex 1/2" x 5 1/2" bolt, followed by the wheel and another flat washer. Then, slide bolt into unit and place one flat washer, nut and the acorn nut at the end of the bolt. The acorn nut should be located on the underside of the unit. Only the wheel and the head of the bolt should show.

5c) For the 2" wheel, use the hex 5/16" x 3 1/2" inch bolt and find the end elbow of your unit and complete step 5b.

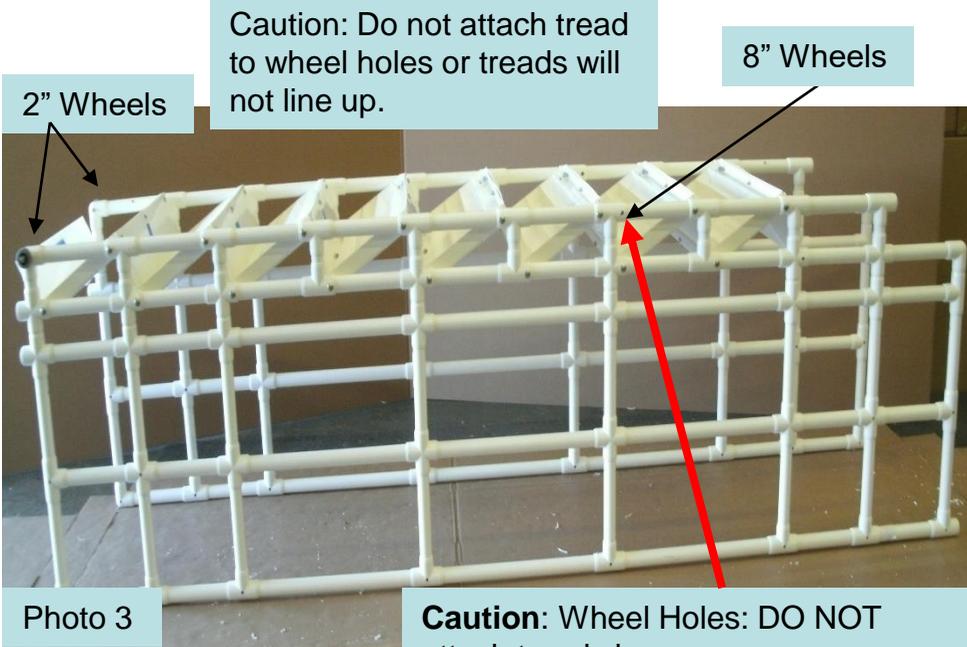


Photo 3

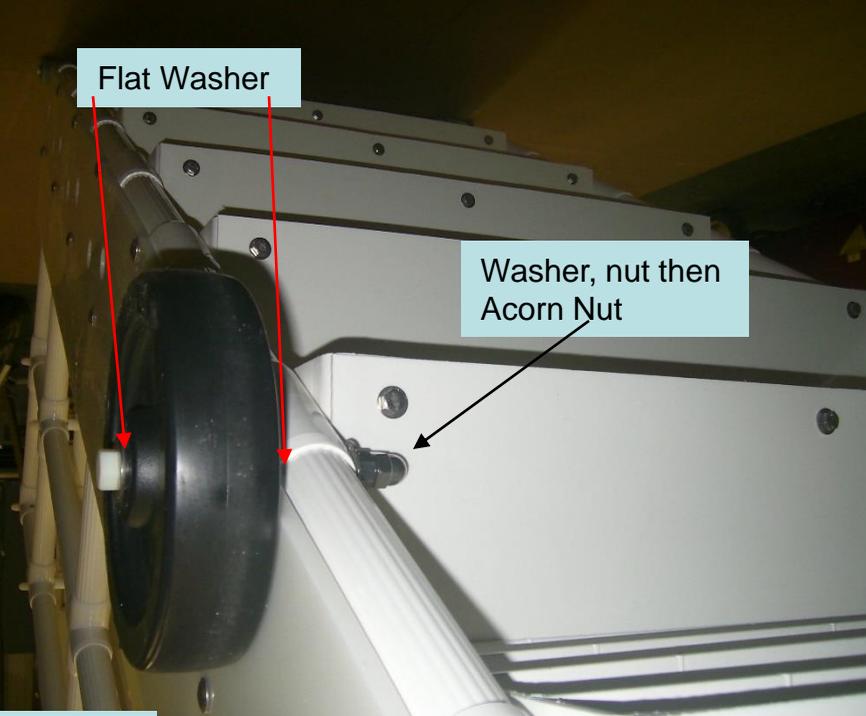


Photo 4

Step 6: ADA risers fill in the space between the treads. They install from behind. They bolt from the backside lower step to the inside pocket of the tread above. Place the top riser plate P-1 with arrow down as shown in photo 7. Use 5/16" 1" carriage bolt pushed through the riser P-1 or lowest number, then back of tread, then place washer and lock nut. Use all 3 carriage bolts on top riser. For all other riser plates, use the 5/16 x 1" hex bolt with washer, place through the back of tread T-1 then the riser P-2 Then place washer and lock nut to attach as seen in Photo 5 and photo 7. Then use 5/16" x 1" carriage bolts going through the front tread and riser plate as seen in photo 6, place washer then lock nut. NOTE: Finger tight bolts on all risers first, then tighten down to finish.



Photo 8

****NOTE:** The top riser has the cut-out corners for the platform shown in photo 8.

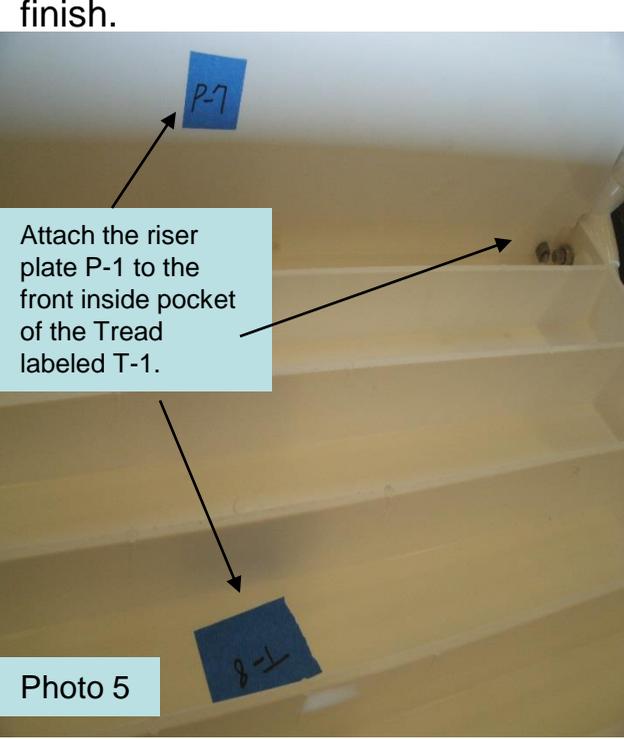


Photo 5

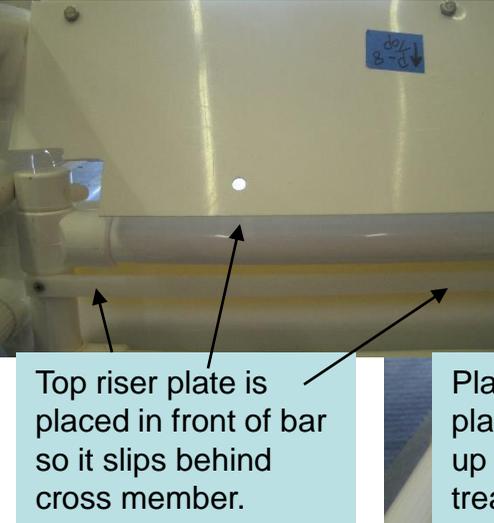


Photo 6

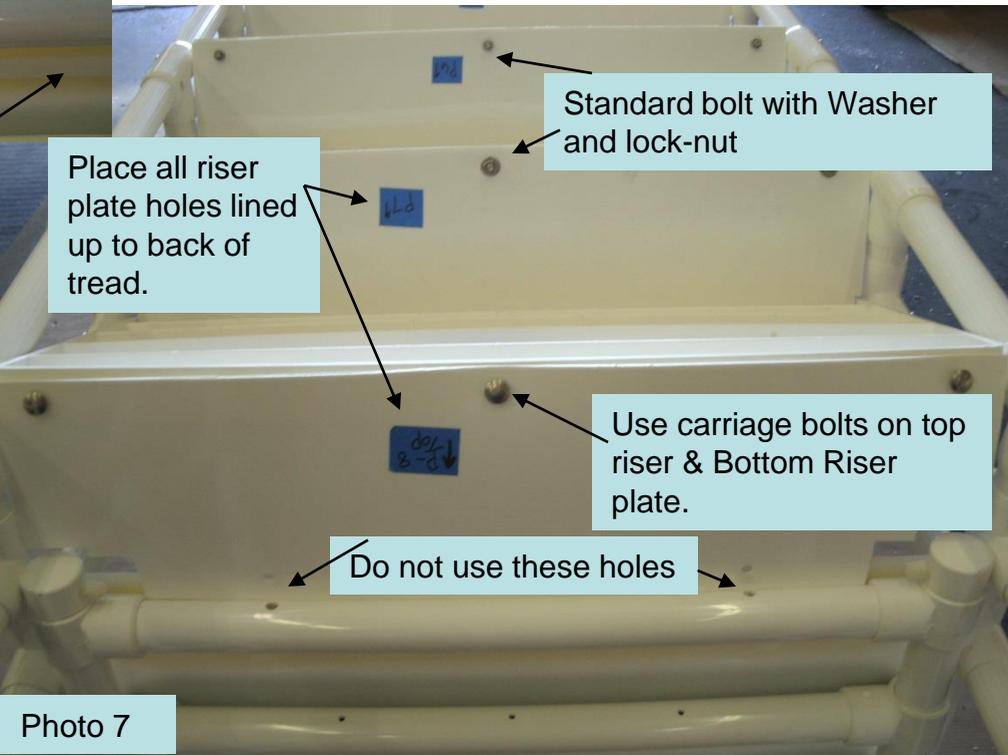


Photo 7

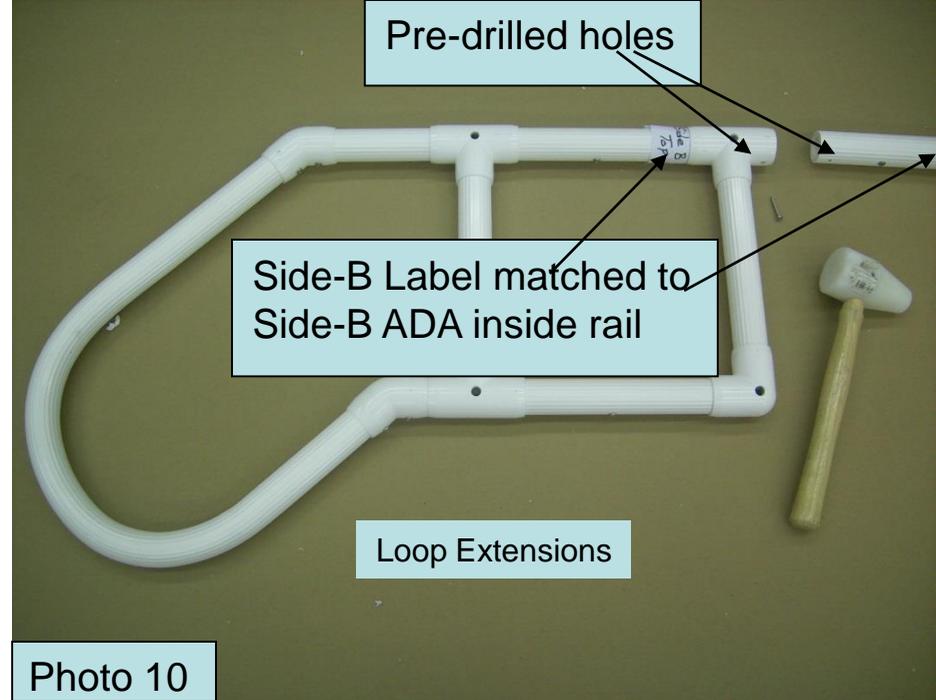
Top riser plate is placed in front of bar so it slips behind cross member.

Turn system right side up after all risers are installed.

CAUTION: When flipping the system right side up, use at least 2 people at both ends.

Step 7: Attach the Side-A labeled ADA inner rails to the Side-A labeled outer rails. Starting from the bottom side; opposite of the Platform. Use the 1 ½” spacer between rails using a Plastic bolt and 2 plastic flat washers. Tap it in with a rubber mallet and when the threads are available on the other side, place a plastic washer then hex nut with acorn nut on other side. Shown in photo 12

Step 8: Locate the ADA inside rail Side-B and the ADA Side-B loop extensions. Insert rail into the appropriate loop extension. There are pre-drilled holes that will line-up when ready. A rubber mallet may be needed to tap at the far end of the rail and push in on the loop extension. Use self tapping screw at pre-drilled location. Perform above operation on other side.



Use the 1 ½” spacers at the bottom of rail set going fitting to fitting. On both rails.

Use the 1 ¾” spacers along both top rails, use at fitting to rail.

Use the 1 ½” spacers also on both top rails at the fitting to fitting locations.

Use 1 washer, hex nut then acorn nut on the rail carriage bolts. NOTE: acorn nut is not shown in photo.

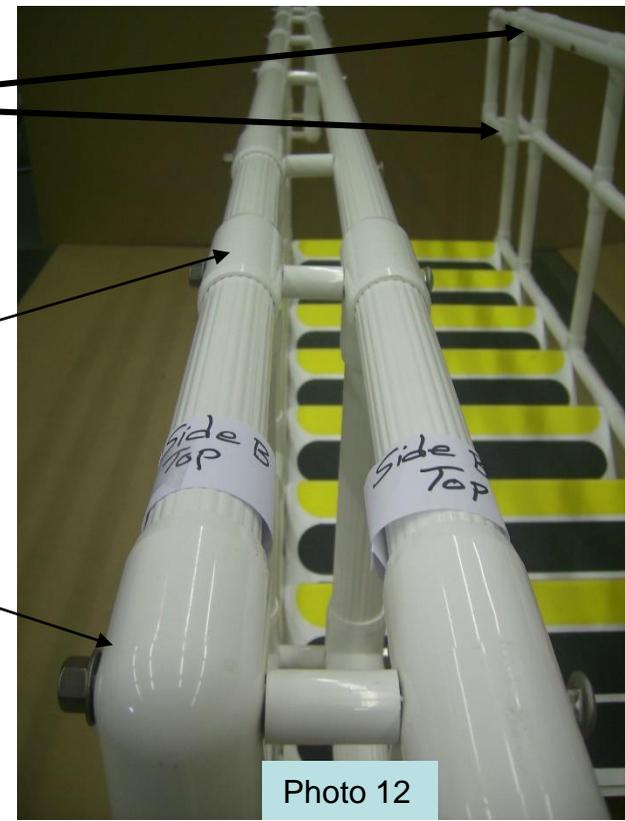


Photo 11

Photo 12

Step 9: It is crucial to be certain that the platform is resting flat on the deck. This is a reflection of the location you measured for your unit. This is also where you mark the location of the holes of the approach ramp on the deck so you can set your anchors. Please notice in Assembly Photo 15 how the platform is flat on the deck. If the platform is not placed flat on the deck, you will break the platform on your unit. The handrails must also rest firmly on the deck as seen in Photo 15.

Note: A U-Bracket may be required for dike installations. Please check for the U-bracket and instructions then continue to Step 10.

Step 10: You are now ready to set the anchors. Attach the Approach Ramp to the top platform using the cotter-less hitch-pins as seen in Photo 14. Mark your outer hole positions as seen in Photo 14.

* Please notice that the middle hole is not used. After marking the necessary holes, unpin the top approach ramp from top platform.

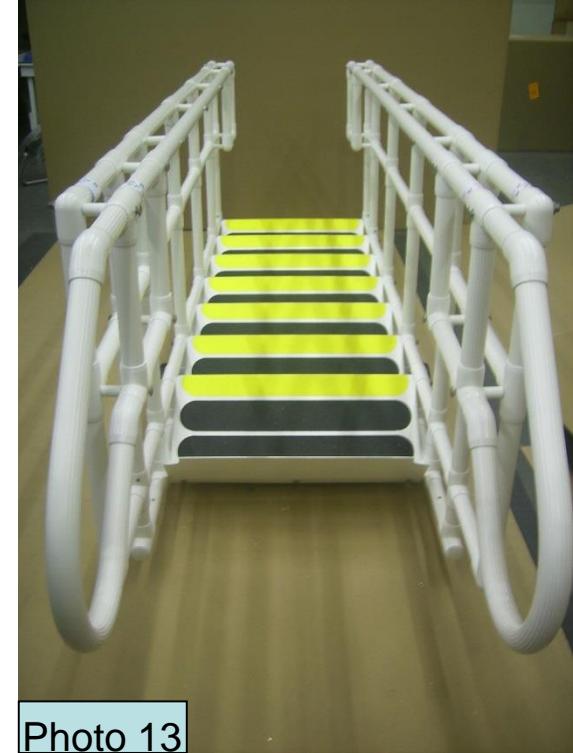


Photo 13

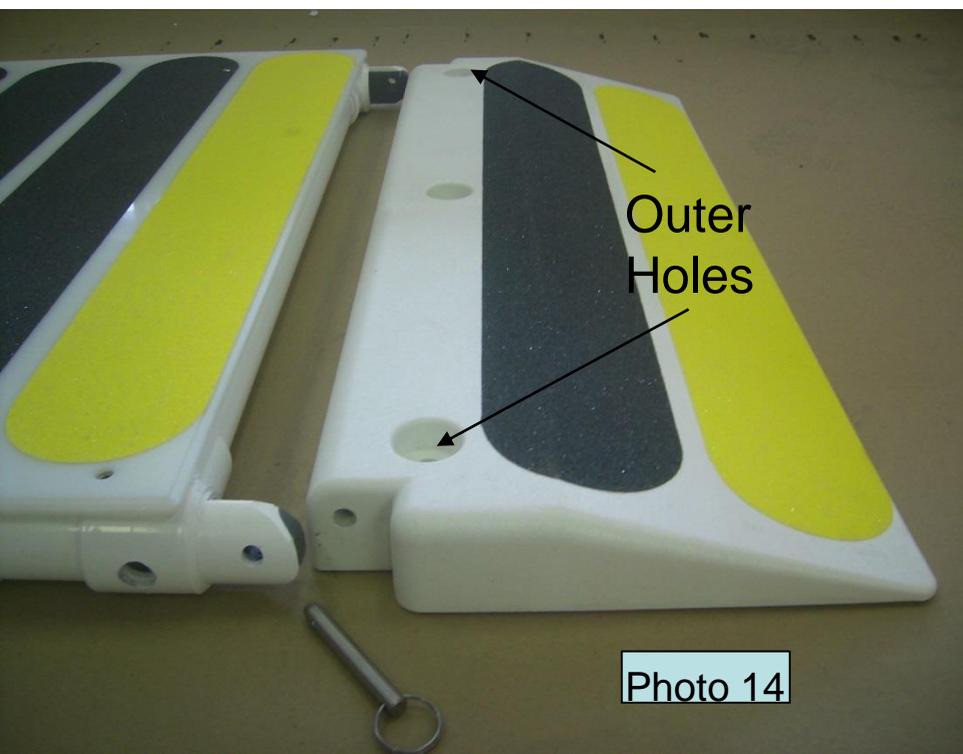


Photo 14

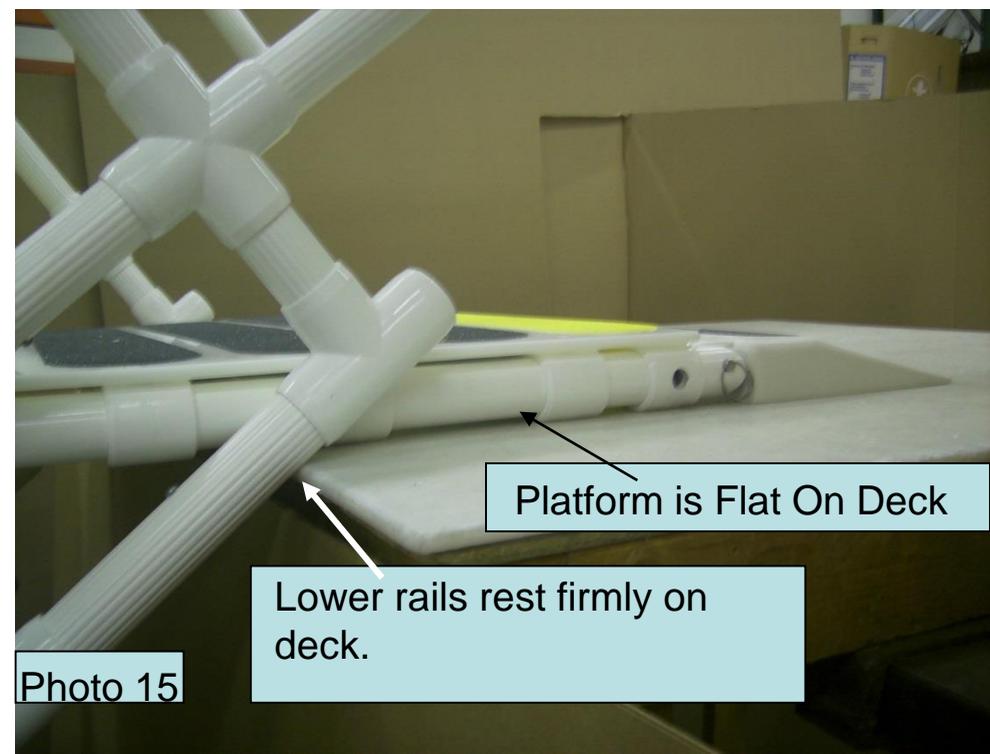


Photo 15

CAUTION: REMOVE UNIT FROM THE POOL AND AWAY FROM THE WATER BEFORE USING ELECTRICAL EQUIPMENT SUCH AS A DRILL OR DRIVER

Step 11: Using a cement drill and 1" drill bit, drill the two holes where you have marked on your deck. These holes will need to be about 2 ½ inches deep. Make sure this is where you want your step before you drill these holes!

Step 12: After drilling, fill the holes ¼ way with hydraulic cement and insert the anchor until the threaded end is flush with the deck floor. Be sure the top of the anchor is level with the deck or a little lower than the deck for a good fit. Pack additional cement to secure anchor.

SUGGESTION:

To assure proper hole and vertical anchor and bolt alignment, loosely bolt approach ramp to deck. To avoid pulling the anchors from vertical position, do not bolt the top approach ramp to the top platform at this time. Let the cement set for 12 hours before using you AquaTrek Step.

Please see the following instruction sheet for the step Side skirt.



Comments and Suggestions for Safe and Convenient Use:

1. ***** Use a floating Barrier along the side of the unit to create a “No Crossing Zone” *****
2. **Place the ladder or step system next to the pool wall so that people cannot get between the ladder and the pool wall.**
3. Do not move the bottom of any access product from side to side while it is secure on the pool deck. This will put undue pressure on the platform. The result will be broken components and will render your product useless.
4. Be sure that the platform is resting uniformly on the pool deck. If it teeters or is in a bind after the unit is installed, the platform is not properly fit to pool deck. Use plastic shims and place under the edge of the platform in the appropriate place.
5. Products are designed for use by one person at a time. Do not exceed 550 pounds on any access product at one time.
6. Do not use any access product unless it is anchored to the deck.
7. Ladder legs may need to be trimmed for an accurate fit to pool height. Use a hacksaw or carpenter saw to trim the legs to desired length. Remember to add 1-1/4 inches to the measurements so that they will fit inside pipe fittings.
8. Keep your new AquaTrek Ladder clean. Use an industrial strength cleaner to clean your ladder every month. The solution known as CLR (Calcium, Lime, Rust) or Lime-A-Way are recommended cleaners. Keeping your new AquaTrek Ladder clean will preserve the plastic and add years to its life.

Additional Notes for Modified Units:

If you have a modified platform, you may need to custom cut any leg extensions to fit your pool. You might also have a U-bracket to clear specific deck configurations.

Product Warranty:

VIP Solutions, LLC warrants each Pool Access System and every part thereof to be free from any defect of workmanship or material for a period of one (1) year after delivery. During that one-year warranty time, VIP Solutions, LLC shall replace or repair any defective part free of charge to the purchaser, when defective part is returned to VIP Solutions, LLC. Transportation is prepaid by the purchaser. The warranty referred to above is the only warranty applicable to the equipment. It is expressly in lieu of any warranties or conditions otherwise implied by law including, but not limited to, implied warranties or merchantability or fitness for a particular purpose, the remedies under such warranty shall be the only remedies available to buyers or any other person. Manufacturer shall not be liable for loss of use of the equipment, loss of time, inconvenience or other consequential damage.

Terms and Conditions:

All products are shipped prepaid F.O.B. our shipping point. Prices subject to change without notice. Deliveries subject to availability. Back orders may become necessary from time to time. Payment requires ½ down with order, the other ½ within 30 days . Balance due prior to shipping. Some deck and gutter systems require special modifications and a charge may be added to the cost of your Ladder or Step system. Shipping & Handling: Rates may apply to shipments within the Continental U.S. only. Call our customer service line at (800) 726-8620 for rates outside the U.S.

Please Remit All Warranty Claims or Questions to:

CALL CUSTOMER SERVICE: 800-726-8620 or E-MAIL US:info@aquatrek2.com

MAIL US: VIP Solutions, LLC @ 3309 Fiechtner Drive Unit 3 Fargo ND 58103

VIP Solutions, LLC



Phone: 800-726-8620 / 701-293-9175

Fax: 701-297-9702

3309 Fiechtner Dr. unit 3 Fargo ND 58103

www.aquatrek2.com

Product Return & Cancellation Policy

Custom Orders & Returns

Custom orders such as; steps, ladders, ramps are NON-Returnable, as each custom order has been specifically made to meet specific measurements & requirements. Therefore it can not be resold.

Wheelchair orders can be returned within 7 days of receipt, in their original packaging & in unused condition. A restocking fee of 30% of the cost, providing the product is in unused condition & in same packaging undamaged. The restocking fee can be reduced if a different chair is being ordered than the one originally purchased.

The client is responsible for returning the item(s) via insured shipment to VIP Solutions,LLC.

Credit issued will not reflect original shipping & insurance charges. We reserve the right to not accept a return & may require a restocking fee or repair fee if the item is damaged or used.

While our policies are firm for obvious reasons, we will do everything we can to work with you & make sure your experience with us a positive one.

Please notify VIP Solutions,LLC by phone or email before the return.

Order Cancellations

If a customer makes an error in their order, the likelihood of a chargeback increases if the order is not canceled within a reasonable time period of 1-2 weeks prior to product fabrication, as each order is custom made from specs sent by the customer.

You must contact customer support by phone or email

800-726-8620 / or 701-293-9175 email- info@aquatrek2.com

Every effort will be made to accommodate the cancellation of the order providing it has not already been built or shipped.

When canceling an order please provide your name & the PO number & contact info.

Please note: if the item has shipped the order cannot be canceled.

You can request to return the item for refund on wheelchairs only and a restocking fee is applied.