

# RETURN REQUEST FORM

Complete this form and email it to our Returns Department at [returns@rescue-supply.com](mailto:returns@rescue-supply.com) within 30-days of purchase to receive a RMA number for your return.

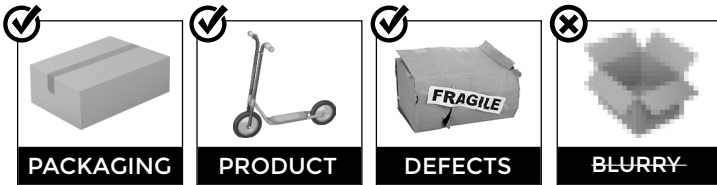
## STEP 1: What is the Return Reason?

- ☐ No longer needed.
- ☐ Ordered by mistake.
- ☐ Product arrived damaged.
- ☐ Item defective or doesn't work.
- ☐ Would like a replacement.

## STEP 2: What is the Product's Condition?

- ☐ Is your product in like-new condition?
- ☐ Is the product in re-sellable condition?
- ☐ Do you have the original packaging?
- ☐ Has the package been opened?
- ☐ Is the product damaged?

## STEP 3: Include Photos of Product Return



Please include photos of the **product itself and it's original packaging**. The goal should be to **clearly** showcase any defects or demonstrate that the product is in like-new, re-sellable condition. **Blurry images will NOT be accepted.**

### Required Photos:

- Pictures of Packaging (all sides)
- Product Photos (not required if unopened)
- Defects (not required if nothing is defective)

## STEP 4: Enter Your Order/Customer Details

Order Number:

Product Name:

QTY to Return:

Date of Purchase:      DD      /      MM      /      YYYY

Customer Name:

Street Address:

City / State / Zip:      CITY      /      ST      /      ZIP

Phone Number:

Email Address:

## STEP 5: Requested Actions to Take

- ☐ Refund Request
- ☐ Credit Request
- ☐ Replacement/Repair (Please explain below)

Comments

Customer Signature

Customer Printed Name

Current Date